



## **POLICIES**

### **1. Reservation Policy:**

The entire amount of booking for the total period of stay has to be paid in order to confirm the booking.

### **2. Cancellation Policy:**

In the case of a no show, cancellation policy states a no refund. If you cancel your booking within 7 days of check-in, cancellation policy states a no refund. If you cancel your booking before 7 days i.e. on and before 7 days of check-in, cancellation charges will not be applicable. For a confirmed booking during blackout dates, cancellation charges will be incurred.

**CANCELLATION POLICY DOES NOT APPLY TO BLACKOUT DATES & NO REFUND.**

### **3. Child Policy:**

Children up to 12 years of age can stay in the parent's room without additional charge.

### **4. Refund Policy:**

In case of a cancellation, the refund amount, as per the cancellation policy, will be processed within 7-10 working days from the date of initiation of the process via online payment/cheque. In case of refund, bank transaction charges will be deducted from cancellation charges.

### **5. Lost & Found:**

The hotel shall not be responsible for any lost, misplaced, stolen or damaged valuables or belongings. If you discover that you have left behind something, please call us immediately and we will try our best to assist you in locating your lost item.