



Policies

1. Reservation Policy:

- The entire booking amount for the total period of stay is to be paid in advance in order to confirm the booking.
- Security Deposit - In addition to the booking amount, a charge of Rs 3000/- is added as a security deposit, which is refundable at the time of check out. Security deposit is taken in the rare case of any property damage or for emergency medical assistance if required.

2. Cancellation Policy:

- In the case of a no show, cancellation policy states a no refund.
- If you cancel your booking within 48 hrs of check-in, cancellation policy states a no refund.
- If you cancel your booking before 48 hours i.e. on and before 2 days of check-in, cancellation charges will not be applicable.
- For a confirmed booking during blackout dates, cancellation charges will be incurred.

3. Child Policy:

- Children up to 12 years of age can stay in the parent's room without additional charge.

4. Refund Policy:

- In case of a cancellation, the refund amount, as per the cancellation policy, will be processed within 7-10 working days from the date of initiation of the process via online payment/cheque. In case of refund, bank transactions charges will be deducted from cancellation charges.